



# PART 1 LEADERSHIP SERIES

**ESSENTIAL SKILLS FOR LEADING PEOPLE & TEAMS—THE ART OF TRIAGE** #1  
 Date: Tuesday, March 14, 2017  
 Time: 8:30 am -12:00 pm  
 Presenter: Mark Bosworth, KESA  
**Topics:**

- Overview of Triage Leadership
- The leadership challenges we face
- Why Triage
- How Triage can make a difference
- Leading Above the Line—A simple and eloquent model for encouraging a productive mindset in yourself and others serves as a foundational element of Triage Leadership
- Listen First Skills—An introduction and description of disciplined listening skills

**ESSENTIAL SKILLS FOR LEADING PEOPLE & TEAMS—GUIDING & SUPPORTING INDIVIDUALS & TEAMS** #2  
 Date: Wed, March 22, 2017  
 Time: 8:30 am-12:00 pm  
 Presenter: Mark Bosworth, KESA  
**Topics:**

- Review of session 1
- Triage Guide—Establish Expectations, Direct and Support & Evaluate
- Skill Building – Application of Triage Guide Model
- Triage Support—Set the Stage, explore and Consider & Plan for Success
- Preparation for session 3

**ESSENTIAL SKILLS FOR LEADING PEOPLE & TEAMS—CHALLENGING TO RAISE THE PERFORMANCE BAR** #3  
 Date: Tuesday, March 28 2017  
 Time: 8:30 am —12:00 pm  
 Presenter: Mark Bosworth, KESA  
**Topics:**

- Review of session 2
- Triage Challenge Conversation Overview—Be Clear, Exploring Alternatives, Building Accountability
- Making it Work – Case Study: NHL Officials
- Application of Skills
- Case Studies and Scenarios—Small group review of a range of leadership specific scenarios where Triage Leadership Skills can be applied
- Group Discussion Application

**SAVE THE DATE:** Part 2 of the Leadership Series will take place June 12th, June 19th and June 26th. There will be a signup sheet to indicate interest for part 2 of the Leadership Series.

\$85+ GST per seminar      Participation Provides—CPD Credits      All seminars are held at EPCOR Tower Conference Centre, 8th Floor (10423—101 Street)  
 no shows will be invoiced

## REGISTRATION

Registrants' Name(s)	Phone	Email	Session #
1.			
2.			
3.			
4.			
			(\$85/seminar) Sub Total
			5% GST
			Total

<b>Method of Payment</b>	<b>Contact Information</b>
<input type="checkbox"/> Cheque enclosed	<u>Billing Contact</u> _____
<input type="checkbox"/> Invoice [Members only]	<u>Company</u> _____
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