

PART 2 SUPERVISOR DEVELOPMENT

MUST HAVE COMPLETED PART 1 TO ENROLL IN PART 2

TRIAGE LEADERSHIP FOUNDATIONS #4

Date: Monday, June 12th, 2017
Time: 8:30 am—12:00 pm

Presenter: Mark Bosworth, KESA

Topics:

- Raising the Bar—challenging yourself and others to continuously improve performance
- Listening First—the discipline of focused listening
- Developing your observations skills.
- The art of effective questions to foster awareness, creativity and collaboration
- Leading in challenging situations.

TRIAGE LEADERSHIP AND LEADING TEAMS #5

Date: Monday, June 19th, 2017
Time: 8:30 am—12:00 pm

Presenter: Mark Bosworth, KESA

Topics:

- Guiding teams to succeed. The importance of development purpose, priorities and approach.
- Tools to guide and support team performance.
- Creating effective agendas.
- Using ground rules to promote focused team work.
- Tips and techniques for debriefing performance.

USING TRIAGE LEADERSHIP TO MANAGED CONFLICT #6

Date: Monday June 26th, 2017
Time: 8:30 am —12:00 pm

Presenter: Mark Bosworth, KESA

Topics:

- Why conflict matters.
- Your role in conflict
- Understanding modes of conflict.
- Using Triage Leadership to effectively manage conflict.
- Making an intervention.
- Application case Study.

SAVE THE DATE: Part 3 of the Leadership Series will take place Oct 16, Oct 23, and Oct 30th. There will be a sign up sheet to indicate interest at the last session on June 26th.

\$85+ GST per seminar Participation Provides—CPD Credits All seminars are held at EPCOR Tower Conference Centre, 8th Floor (10423—101 Street)

REGISTRATION

Registrants' Name(s)	Phone	Email	Session #
1.			
2.			
3.			
4.			

(\$85/seminar) Sub Total	
5% GST	
Total	

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